



## **FALCON FOODSERVICE EQUIPMENT TESTIMONIAL TO BUSINESS MEDICAL LIMITED**

Falcon Foodservice Equipment is a commercial catering equipment manufacturer based in the Central belt of Scotland. Their core business is design, fabrication and assembly of stainless and sheet metal from raw material to finished goods. They have a workforce of just over 200, made up mainly of Welders, Sheet Metal Workers, Polishers and Assemblers.

In 2007, after many years of providing a traditional `Work`s Nurse` facility, Falcon decided it was time to embrace the 21<sup>st</sup> century – cue Business Medical Limited!

Dr Linda Bell took time to get to know the structure and listened to the company`s expectations for an outsourced O.H. facility before presenting a package that was both comprehensive in its content and an economically viable alternative to the existing in-house facility.

In a highly industrial environment, the health, safety and wellbeing of the workforce are of the highest priority. Health surveillance, policy development, advice on health related legislation and a robust rehabilitation support structure are paramount to a successful occupational health function. Business Medical have, over the course of the past two years, delivered on all counts.

As absenteeism was a major problem within the business, it was imperative that any absence management programme was both accurate and fair. Business Medical examined sickness absence records of over 25 employees before providing the Company with advice on associated DDA implications. This is what companies have been seeking for many years from its O.H. advisors – clear and concise directive enabling fair assessment to be attached in such circumstances thus reducing the likelihood of receiving claims for unfair dismissal under the D.D.A.

Falcon Foodservice Equipment have no hesitation in recommending Business Medical Limited to employers.